



For Private Well Owners: What Happens After You Submit Your Sample

1. Sample Received



Business Day 0

We log your sample, give it an ID, and check labeling. If something is missing or incorrect, we will contact you.

2. Scheduled for Testing



Business Day 0 – 1

We send your sample to the appropriate lab team for testing.

3. Sample Prepared



Business Day 1 – 2

We get your sample ready and make sure everything looks right before testing. If there is an issue that could affect testing, we will reach out before proceeding.

4. Laboratory Testing



Business Day 2 – 12

We run the requested tests using approved methods.

5. Results Reviewed



Business Day 12 – 15

We review your results to make sure they are accurate.

6. Report Results Sent



Business Day 12 – 15

We prepare your report and send it by email and mail.

When Will I Get My Results?



- Most results: 10–15 business days
- Some tests may take longer (like tests for PFAS, VOCs, metals)

Important Reminders



- Follow sampling instructions
- Proper labeling helps avoid delays
- Business days are Monday – Friday
- Date listed on final report is the date testing was completed (not the date the report was issued)

Questions? Contact: Private Well Program, Center for Drinking Water Quality, Rhode Island Department of Health (Email: DOH.RIDWQ@health.ri.gov; Tel: 401-222-6867, ask to be connected to the Private Well Program.)