Rhode Island
State Innovation Model (SIM) Test Grant

*Pursuing Healthcare Transformation*

Overview Presentation
April 2017
SIM Background

- $20 million grant from the Centers for Medicare and Medicaid Services (CMS)
- Transforms the way we deliver and pay for healthcare
- Enhances the way individuals are engaged in their health

Source: Centers for Medicare & Medicaid Services
SIM Leadership

- SIM Steering Committee
- Interagency Team
- Director Marti Rosenberg
- Core Staff Team

[Logos and icons of various health services agencies, Medicaid logo]
The Ultimate Goal

Adapting the Triple Aim

Healthier People

Better Care

Smarter Spending

Adapted from Institute for Healthcare Improvement, 2012
SIM Theory of Change

Address Determinants of Health + Empower Patients + Support Providers = Improved Population Health & Progress Toward Triple Aim
What is Health?

“A state of complete physical, mental and social well-being and not merely the absence of disease or infirmity.”

“Health is created where we live, learn, work, and play.”

“Health equity [...] is when everyone has the opportunity to attain their full health potential.”
What is Population Health?

Considering the Whole Person

- Physical Health
- Behavioral Health

Including Oral Health
- Mental Health
- Substance Use

The Health of Populations

Disparities Across All
- Population Mean Mortality
- Population Mean Life Expectancy
- Population Mean Health Related Quality of Life

Outcomes
- Physical & Behavioral Health Outcomes
What determines health?

Determinants of Health

- Genetics [30%]
- Social & Environmental [20%]
- Healthcare [10%]
- Individual Behavior [40%]

- Safe Housing & Neighborhoods
- Education & Employment
- Social Supports
- Access to Care
- Affordability
- Health Literacy

- Diet and Exercise
- Substance Use
- Seeking Medical Care

Adapted from Schroeder, SA. (2007).
What determines Population Health?

Social Ecological Model of Health

Adapted from Dahlgren & Whitehead, (1992).
SIM Strategies

- Planning & Aligning for a Healthy Population
- Linking Payment to Outcomes
- Developing Infrastructure for Quality Care
What are SIM’s health focus areas?

A report describing the **physical** and **behavioral health** of Rhode Islanders using **8 focus areas**:

<table>
<thead>
<tr>
<th>SIM Health Focus Areas</th>
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<tbody>
<tr>
<td>Obesity</td>
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Linking Payment to Outcomes

Examples of Activities in Rhode Island:
- Office of the Health Insurance Commissioner (OHIC) and Medicaid are working together to implement aligned value-based payment strategies
- OHIC’s Affordability Standards
- Governor Raimondo’s Reinventing Medicaid Workgroup
What is Healthcare Transformation?

Transforming the way care is delivered

- **Care Integration**
  - Improve access to/coordination of physical and behavioral health services
  - Example: Child Psych Access Program

- **Team Based Care**
  - Coordinate whole-person care with a multidisciplinary team
  - Example: Community Health Teams, PCMH

- **Health IT**
  - Use data to manage care for high risk patients
  - Example: CurrentCare

- **Prepared Workforce**
  - Ensure care providers are trained to meet patients’ complex needs
  - Example: Provider Coaching

- **Improve Health + Decrease Avoidable Utilization**
SIM Operating Model for CHTs

Rhode Island Operating Environment for SIM Community Health Teams

Consolidated Operations Team
Team Director & Data Manager

- Place-Based Environment

Patient Referred

Primary Care Practice

High-Risk Patient Identified

SIM Community Health Team

Community-Based Licensed Health Professional (CBLHP)
(At least one)

Community Health Workers (CHW)
(At least two)

Community-Based Specialty Consultants or Referrals
Non-Team-Based, Specialists (CBLHP or CHW)

Patient Seen

Community Setting

Patient Linked to Care

Community Link
Extending Health Services with CHTs

Caring for Health

Community Health Teams (CHTs)
CHTs start in the healthcare setting and extend into the community setting

Health Equity Zones (HEZs)
HEZs start in the community setting and extend into the healthcare setting

Promoting Wellness

Addressing Social & Environmental Determinants

- Primary Care Practices
- Hospitals
- Community Mental Health Centers
- Homes
- Schools
- Neighborhoods
Integrating Physical & Behavioral Health

SIM Investments in Integrated Care

- Screening, Brief Intervention and Referral to Treatment (SBIRT)
- Integrated Behavioral Health Pilot
- Child Psychiatry Access Program
- Provider Coaching
Developing Data Infrastructure to Improve Health Outcomes

SIM investments in Health Information Technology (HIT)

- Healthcare Quality Measurement Reporting & Feedback System
- Integrated Health and Human Services Data Ecosystem
- Care Management Dashboards
- HealthFacts RI

“Collect data once and analyze many times”
SIM Patient Engagement Priorities

Care Delivery Setting

- Health Literacy
- Self-Efficacy
- Caregiver Support

Community Setting

Family Setting
Transforming the Healthcare Workforce

- **Stakeholder Engagement**
  - Gather input from diverse range of stakeholders
  - Build consensus for promising strategies
  - Develop lasting partnerships across sectors

- **Strategic Planning**
  - Identify health workforce transformation strategies
  - Identify barriers to implementation
  - Identify resources for implementation

- **Needs Assessment**
  - Profile current healthcare workforce
  - Project future healthcare workforce NEEDS and OPPORTUNITIES
  - Inventory educational and training capacity

Gather input from diverse range of stakeholders
Build consensus for promising strategies
Develop lasting partnerships across sectors

Identify health workforce transformation strategies
Identify barriers to implementation
Identify resources for implementation

Profile current healthcare workforce
Project future healthcare workforce NEEDS and OPPORTUNITIES
Inventory educational and training capacity
The Role of Community Health Workers

Community Health Workers (CHWs)

CHWs:
• Are frontline public health workers
• Are trusted members of the community being served
• Connect health services, social services, and the community
• Help address health disparities

Community Health Worker Workforce

RIDOH created a CHW Certification Credential which will:
• Improve compensation and working conditions
• Increase job stability
• Better integrate CHWs into the health system
• Professionalize a new pipeline of health system resources

CHW Workforce Pathway for Professional Advancement

Certified Community Health Worker → Generalist Community Health Worker → Specialty Community Health Worker
SIM Investments

SIM funds are supporting 3 categories of activities

- **Practice & Workforce Transformation**
  - Improve primary care and behavioral health infrastructure
  - $7.1 M

- **Patient Empowerment**
  - Engage patients in positive health behaviors and self-advocacy
  - $2.2 M

- **Data Capacity & Expertise Expansion**
  - Expand the ability of providers and policy makers to use and share data
  - $5.3 M

**Improved Population Health**
RI SIM THEORY OF CHANGE—

Rhode Island’s payment system is changing to focus more on value and less on volume. If SIM makes investments to support providers and empower patients to adopt to these changes, and we address the social and environmental determinants of health, THEN we will improve our Population Health and move toward our vision of the Triple Aim.
Get Involved

1. Help spread the word:
   Host a SIM presentation or listening session

2. Stay informed:
   Join our mailing list to receive public meeting notices

3. Be part of the conversation:
   Attend SIM public meetings

4. Get involved in the work:
   Be part of the future IPH Collaborations
Contact SIM

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SIM Website:
http://www.eohhs.ri.gov/Initiatives/StateInnovationModel.aspx