



How to Obtain a COVID-19 Test Result For Your Patient

Updated October 15, 2020

Healthcare providers can refer to the instructions below to obtain a patient's coronavirus disease 2019 (COVID-19) test result.

Healthcare Worker/EMS Professional Tested at Hospital-Based Site for Healthcare Workers

Healthcare providers who *ordered* the test will receive test results via fax.

Tested at Convention Center or Stop & Shop Locations

The patient's specimens are processed at Dominion Diagnostics.

- Healthcare providers who ordered the test will receive test results via fax. All positive test results must be reported to the Rhode Island Department of Health (RIDOH) at **401-654-6990**.
- Patients who self-scheduled a test can receive test results by accessing the [Dominion Diagnostics Patient Portal](#).
- *Note: To ensure proper processing of test results, it is important that a provider's National Provider Identifier (NPI) is entered correctly into the Rhode Island Online Ordering System for COVID-19 tests.*

Tested at the Care New England Walk-Up and Drive-Thru Site at the Former Memorial Hospital in Pawtucket

The ordering clinician will receive lab results directly from the commercial lab. Please communicate these results to your patient, and if the results are positive, inform your patient that a representative from RIDOH will also contact them directly for follow up.

Tested at CVS Drive-Up Testing Sites

Since patients self-schedule for these sites, each patient who is tested will be given instructions before leaving the testing site on how to access test results. Patients tested at CVS locations can access their test results at the [CVS Health My Chart portal](#).

Tested at Beat COVID-19 Walk-Up Testing Site (Pawtucket/Central Falls residents only.)

Each patient will receive their own test result before leaving the testing site.

Patients Tested at a Respiratory Clinic/Other Community-Based Clinic

Providers referring patients for testing at respiratory clinics or other community-based testing sites may inquire directly with the clinic/testing site about how to receive patient test results. In most cases, either the respiratory clinic/testing site healthcare provider or the PCP referring the patient for testing may be the ordering provider.