Healthcare providers may refer to the instructions below to obtain a patient’s coronavirus disease 2019 (COVID-19) test result.

**Patients Tested at Drive-up Sites (CCRI or RIC)**

The patient’s specimens are processed at East Side Clinical Laboratory (ESCL).

- Healthcare providers who ordered the test will receive test results via fax. All positive test results must be reported to the Rhode Island Department of Health (RIDOH) at **401-222-2577**.
- Patients can receive test results by accessing the [ESCL Patient Portal](#).
- Note: To ensure proper processing of test results, it is important that a provider’s National Provider Identifier (NPI) is entered correctly into the Rhode Island Online Ordering System for COVID-19 tests.

**Patients Tested at the CVS Health Drive-Up Site at Twin River Casino in Lincoln**

Individuals who use the CVS Health drive-up testing site will remain in their car while test results are processed. COVID-19 test results are given to individuals while on-site and shortly following the test. Primary care providers (PCPs) can access patient test results in one of three ways:

1. **CurrentCare**: For patients who are enrolled in CurrentCare, test results are located in [CurrentCare Viewer](#). Click [here](#) for detailed instructions on how to obtain test results using CurrentCare Viewer.

2. **Electronic Medical Record (EMR)**: Test results may be obtained by accessing the EMR for your practice including Care Everywhere, eHealth Exchange, or Carequality.

3. **Fax**: Results are faxed to provider offices if the patient provided CVS Health with a consent to fax as well as PCP contact information.

**Patients Tested at a Hospital-Based Drive-Up Site (Rhode Island Hospital or Newport Hospital)**

RIDOH receives the patient’s test results and notifies both the PCP and patient.

**Patients Tested at the Care New England Walk-Up and Drive-Thru Site at the Former Memorial Hospital in Pawtucket**

The ordering clinician will receive lab results directly from the commercial lab. Please communicate these results to your patient, and if the results are positive, inform your patient that a representative from RIDOH will also contact them directly for follow up.
Patients Tested at a Respiratory Clinic

PCPs referring patients for testing at respiratory clinics may inquire directly with the clinic about how to receive patient test results. In most cases, either the respiratory clinic healthcare provider or the PCP referring the patient for testing may be the ordering provider.