Rhode Island’s Vaccine Interest Notification (VINL) System

Frequently Asked Questions

1. **Does Rhode Island have a wait list or a pre-registration system?**
   a. Yes. Rhode Island has set up a pre-registration system using its Vaccine Interest Notification List (VINL). You can sign up at portal.ri.gov or by calling 844-930-1779.

2. **What is VINL?**
   a. “VINL” stands for Vaccine Interest Notification List. This is the list Rhode Island uses to alert people when they are eligible for vaccination. VINL is also used to notify people when there is an appointment available to them.

3. **How do I sign up for the pre-registration system?**
   a. To pre-register for vaccine, please go to portal.ri.gov and sign up for the Vaccine Interest Notification List. You can also call 2-1-1 or 844-930-1779 for help signing up.

4. **Do people who have already signed up for VINL need to sign up again?**
   a. No. If you have already signed up for VINL, you do not need to sign up again. The information that is currently in VINL will be used for pre-registration.

5. **Can I sign up for the pre-registration system over the phone?**
   a. Yes. Please call 2-1-1 or 844-930-1779 for help signing up.

6. **How do I unsubscribe from VINL?**
   a. To unsubscribe, please log into your account at portal.ri.gov. If someone else registered you, please call 401-222-8022 to unsubscribe or update your information.

7. **How will the system notify me of an appointment?**
   a. When you sign up for VINL, you are asked to identify your preferred contact method (e.g., phone, text, or email). When an appointment is available to you, you will be reached by email **and** by your preferred contact method (if not email).
   b. If you wish to be contacted by phone, we will attempt to call you two times and leave a voicemail if we do not reach you. Everyone, regardless of the contact method selected, will receive their links and instructions via email, as well.

8. **Will I receive a specific date and time for my appointment?**
   a. When an appointment is available to you, you will be provided a specific date and a location. You may choose a time slot, based on availability.

9. **What if I am unavailable on the day assigned to me for my appointment?**
   a. If you are not able to make the provided appointment time, please do not accept it. You will remain in the pre-registration system and will be contacted again through your preferred contact method at a later time with another appointment opportunity.

Last updated: April 14, 2021
10. Once I receive a link for an appointment, how long is it active for me?
   a. When an appointment is available to you, you will receive a one-time use link that is available for 24 hours.

11. How will I know if the number or email address is from the pre-registration system?
   a. Text messages will come from 855-596-1172.
   b. Emails with appointment links will come from no-reply@multistatep4p.com.

12. Does VINL remind me to make an appointment for my second dose?
   a. No. VINL does not remind people about a second dose appointment. PLEASE book your second dose appointment while getting your first dose.

13. What determines if I am removed from VINL/the pre-registration system?
   a. You will be removed from VINL if you have scheduled an appointment at one of our State-run vaccination sites (e.g., Dunkin’ Donuts Center, Sockanosset Cross Road, Woonsocket, West Kingston, or Middletown) or if you are already vaccinated. You may also remove yourself from VINL by unsubscribing at portal.ri.gov or by calling 401-222-8022 to update your information.

14. How does the system decide who receives an appointment?
   a. When signing up for the Vaccine Interest Notification List, people provide their age, and other information, such as information about any health conditions. That information will help determine the order in which people will be vaccinated within the different eligibility groups. This is a way for us to ensure that we continue to get at the people who are most at-risk.
   b. The pre-registration system provides an additional option for those seeking to get vaccinated. You are encouraged to continue to seek vaccination through other locations, such as local pharmacies, municipalities, hospital-run vaccinations, Walmart/Stop & Shop.
   c. Everyone who is signed up on VINL will receive an email every week confirming they are still on the list until it is their turn to make an appointment.

15. How often are appointment links made available to people on the list?
   a. Appointments are issued every Wednesday.
   b. It is possible to get an appointment notification on another day of the week besides Wednesday. For example, someone might get a notification on a Thursday or a Friday about an appointment that someone else did not take.
   c. Everyone who is signed up on VINL will receive an email every week confirming they are still on the list until it is their turn to make an appointment.