



Frequently Asked Questions

*Rhode Island Prescription Drug Monitoring Program
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Frequently Asked Questions About the Rhode Island Prescription Drug Monitoring Program

The [Rhode Island Prescription Drug Monitoring Program \(PDMP\)](#) is a centralized statewide database that collects prescription data for all [controlled substances](#) in Schedules II – V and opioid antagonists. These data can be used by prescribers and pharmacists in the active treatment of their patients. Under [Rhode Island regulations](#), information about all transactions for controlled substances dispensed in Rhode Island must be reported. These Frequently Asked Questions (FAQs) provide detailed answers to common inquiries regarding the PDMP.

1. Who is required to submit controlled substance dispensation data to the PDMP?

- A pharmacy licensed as a “retail pharmacy” that dispenses Schedule II – V controlled substances and opioid antagonists.
- A pharmacy licensed as an “institutional pharmacy” shall report dispensations of Schedule II – V controlled substances **only when dispensed to outpatients**.
- A “nonresident pharmacy” that dispenses Schedule II – V controlled substances and opioid antagonists to a patient or person in Rhode Island.

2. Are there any waivers that exempt dispensers from reporting to the PDMP?

Rhode Island does not provide any waivers that exempt pharmacies from reporting to the PDMP.

3. How often do I need to report data to the PDMP?

Each dispenser of a controlled substance is required to submit data to the Rhode Island PDMP through the [PMP Clearinghouse](#) within 24 hours of dispensing the controlled substance.

4. What if a pharmacy did not dispense any controlled substances? Is the pharmacy still required to report to the PDMP?

Yes. Any retail or nonresident pharmacy that possesses a Rhode Island Controlled Substance Registration is required to report “zero fills” every 24 hours. Institutional pharmacies are not required to submit a Zero Report.

5. What is the website for data submission?

Visit the [PMP Clearinghouse](#) website to submit your data.

6. Where can I find instructions for submitting prescription data to the PDMP?

The [Data Submission Guide for Rhode Island Dispensers](#) serves as a training guide and support manual for Rhode Island and non-resident pharmacies that dispense Schedule II - V controlled substances or opioid antagonists into Rhode Island and use Bamboo Health's PMP Clearinghouse to report their dispensations.

7. How do I get support for technical issues with the PDMP?

For assistance with technical issues, please call the numbers listed below or submit an online ticket.

- PDMP AWARxE Administrative Assistance: **401-222-4747**
- PDMP AWARxE Technical Assistance: **844-474-4767**
- [Online Support Ticket System](#) support

8. Does the Rhode Island PDMP participate in interstate data sharing?

Yes, the Rhode Island PDMP participates in interstate data sharing.

9. Is a prescriber required to register with the PDMP?

Yes, PDMP registration is required for all prescribers as a condition of initial registration or renewal of the prescriber's authority to prescribe controlled substances.

10. When is a prescriber mandated to review the PDMP?

A prescriber is required to review the PDMP prior to starting any opioid prescription. For any patient on continuous opioid therapy for pain for three months or longer, the prescribing practitioner shall review the PDMP every three months.

11. When is it recommended for a prescriber to review the PDMP?

It is recommended that a prescriber review the PDMP prior to prescribing a benzodiazepine or sedating medication.

12. Can prescribers and pharmacists have delegates?

Yes. A pharmacist or prescriber is allowed to share access with an authorized delegate to consult the PDMP on their behalf. Please note that the authorized delegate must be employed by the same professional practice or pharmacy. It is the responsibility of the practitioner or pharmacist to ensure that the delegate is sufficiently competent with the use of the PDMP and that the access to the PDMP is limited to authorized purposes.

13. How do I register as a delegate?

- To register for the PDMP, navigate to <https://rhodeisland.pmpaware.net>
- Click on the **Create an Account** link.
- Enter an email.
- Create and confirm password.
- Click on **Continue**.
- Select user role (**Prescriber Delegate – Unlicensed** or **Pharmacist Delegate – Licensed**). Click on **Save and Continue**.
- Fill out the registration form. At least one supervisor must be added by using their email registered in the PDMP. A delegate can add more than one supervisor.
- Click on the **Submit Registration** button.
- Access is granted once the registration is approved by both the PDMP administrator and supervisor(s).

14. Where can I go to manage my delegates?

Delegates associated with a user's account are displayed in a table located in **User Profile -> Delegate Management**. From this location, a supervisor can approve or reject new delegates, or remove existing delegates from their account.

15. Are prescribers required to document ICD-10 codes on all controlled substance prescriptions?

Yes, Rhode Island law requires all practitioners with a controlled substance license to provide a diagnosis code (ICD-10 code) on a patient's prescription.

16. If a prescriber omits the ICD-10 code, can pharmacists take verbal orders from the prescriber for the code, or does a new prescription need to be issued?

A verbal order from the prescriber can be obtained to fulfill the requirement for the ICD-10 code.

17. Does RIDOH provide data related to controlled substance prescribing?

Yes. RIDOH collects data on dispensed prescriptions for Schedule II-V medications and opioid antagonists through the Rhode Island PDMP. These data help inform statewide prevention education efforts and the development of new regulations and policies. View PDMP data on RIDOH's [Controlled Substance Prescribing data hub page](#).

18. Does RIDOH fulfill data requests for controlled substance providers?

Yes. If you have a substance use data request, visit RIDOH's [Substance Use Data Request webpage](#) to learn more and submit a request.

19. **Where can I find laws and regulations governing the PDMP?**

The rules and regulations that govern the prescription drug monitoring program are listed below:

- [Rhode Island General Laws - Regulation of Manufacturing, Distributing, Prescribing, Administering, and Dispensing Controlled Substances](#)
- [Rhode Island Secretary of State - Prescription Drug Monitoring Program](#)