How to get test results

Results of your COVID-19 test can be accessed at portal.ri.gov/results two to four days after your appointment. You will be asked to enter your personal information and the date you were tested. You will get an error message if you try to access this portal before your results are ready or if the information you enter does not match the record.

What to do while you wait for your test results

- If you have symptoms (fever, cough, fatigue, and more) of COVID-19, stay home and isolate yourself from other people in your home as much as possible.
- If you recently traveled internationally or to a hotspot with a COVID-19 positivity rate higher than 5%, or believe you may have been exposed to someone else with COVID-19, quarantine while you wait for your test results. Quarantine means you should stay home from work, school, and other public areas.

If you test positive for COVID-19, you should:

- **Isolate right away.** Stay home and avoid contact with other people in your home as much as possible. Only leave home for essential medical care. Try to stay in a different room and always wear a mask if you must be in the same room with others.
- **Answer the phone when the Rhode Island Department of Health (RIDOH) calls you** within a few days of receiving your positive test result. The caller ID will say “RI COVID Team.” RIDOH staff will provide you with further guidance and ask about your close contacts.
- **Have the things you need delivered.** Ask friends and family to drop off items at your door that you need, like food and other necessities. Don't go out to get things and don't have anyone come in to visit.
- **Get support.** You may be eligible for support to help you isolate. Call 211 and choose option 6 or visit covid.ri.gov/whattodo for more information.
- **Make sure everyone you live with stays home, too.** People you live with cannot go to work or school while you are infected (10 days) and for an additional 10 days.
- **Inform your close contacts.** If you spent more than 15 minutes with them in a 24-hour period, they should quarantine for 10 days from the last time they were with you. They should go to portal.ri.gov to get tested on day five or later of their quarantine and should monitor for symptoms.
- **Get treated immediately.** If you are 65+, have a chronic condition, or feel sick, immediately call your doctor or make an appointment with any of the online clinics below. You might be eligible for a new treatment that could be lifesaving. Call 911 if you think you are having an emergency.
  - Brown Telemedicine (BrownEMTelecare.org)
  - Ocean State Healthcare: Urgent Care RI (OceanStateUrgentCare.com)
  - Blackstone Valley Community Healthcare (bvchc.org)
  - South County Express Care: Westerly, East Greenwich (SouthCountyHealth.org)

**Rhode Island Department of Health COVID-19 Information Line:** 401-222-8022
Monday – Friday 7:30 a.m. - 7:00 p.m. | Saturday – Sunday 8:30 a.m. – 4:30 p.m.
RIDOH.COVID19questions@health.ri.gov