

REOPENING RI

How to get test results

Results of your COVID-19 test can be accessed at portal.ri.gov/results two to four days after your appointment. You will be asked to enter your personal information and the date you were tested. You will get an error message if you try to access this portal before your results are ready or if the information you enter does not match the record.

What to do while you wait for your test results

- If you have symptoms (fever, cough, fatigue, and more) of COVID-19, stay home and isolate yourself from other people in your home as much as possible.
- If you recently traveled internationally or to a hotspot with a COVID-19 positivity rate higher than 5%, or believe you may have been exposed to someone else with COVID-19, quarantine while you wait for your test results. Quarantine means you should stay home from work, school, and other public areas.

If you test positive for COVID-19, you should:

- **Isolate right away.** Stay home and avoid contact with other people in your home as much as possible. Only leave home for essential medical care. Try to stay in a different room and always wear a mask if you must be in the same room with others.
- **Answer the phone when the Rhode Island Department of Health (RIDOH) calls you** within a few days of receiving your positive test result. The caller ID will say “RI COVID Team.” RIDOH staff will provide you with further guidance and ask about your close contacts.
- **Notify your healthcare provider** and other key people in your life (your employer, your school, or people you have recently been in contact with.)
- **Have the things you need delivered.** Ask friends and family to drop off items at your door that you need, like food and other necessities. Don't go out to get things and don't have anyone come in to visit.
- **Make sure everyone you live with stays home, too.** People you live with cannot go to work or school while you are infected (10 days) and for an additional 14 days.
- **Let your close contacts know you have COVID-19.** If you are comfortable letting them know, tell your close contacts you have COVID-19 and that they may be getting a call from RIDOH. They should stay home for 14 days from the day they were last with you.
- **Get help if you feel sick.** Call your primary care provider or an urgent care to get medical advice. Call 9-1-1 or the nearest hospital if you think you are having an emergency. Tell them you have COVID-19.

Rhode Island Department of Health COVID-19 Information Line: **401-222-8022**
Monday – Friday 7:30 a.m. – 7:00 p.m. | Saturday – Sunday 8:30 a.m. – 4:30 p.m.
RIDOH.COVID19questions@health.ri.gov

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