

STATE OF RHODE ISLAND
AND PROVIDENCE PLANTATIONS

DEPARTMENT OF HEALTH
HEALTH SERVICES REGULATION
BOARD OF PHARMACY

vs.

QUALITY PHARMACEUTICAL SERVICES, INC. (PHA00280)

CONSENT ORDER

Pursuant to Rhode Island General Laws Section 5-19.1-21 and the Rules and Regulations promulgated thereunder, the Department of Health, Board of Pharmacy (hereinafter "Department") has investigated a complaint charging Quality Pharmaceutical Services, Inc. (hereinafter "Respondent"), with violations of Chapter 5-19.1 of the Rules and Regulations. After consideration by the Department, the following constitutes the Findings of Fact with respect to the professional performance of the Respondent:

1. Respondent is a retail pharmacy licensed to operate in the State of Rhode Island.
2. An inspection conducted by the Department on April 29, 2011 at Respondent's registered location at 1130 Ten Rod Road, North Kingstown, RI, revealed the following violations:
 - Routine policy of accepting for return, controlled substances, legend drugs, and professional samples previously dispensed from Respondent and other licensed pharmacies to end users.
 - Operating as an unlicensed wholesale drug distributor.

- Failure to maintain effective controls against diversion secondary to boxes/totes in the pharmacy which contained returned controlled substances which were neither tracked nor recorded in inventory.
- Failure to maintain a complete and accurate biennial inventory.
- Failure to maintain documentation of consumer requests for non-child resistant packaging.
- Failure to maintain documentation of patient refusal of counseling.
- Failure to maintain a technician training manual in the pharmacy.
- Failure to maintain evidence of completed technician training.

Pursuant to Section 5-19.1-21, this conduct constitutes unprofessional conduct in the State of Rhode Island.

The parties agree as follows:

1. Respondent is a licensed retail pharmacy and is able to conduct business under and by virtue of the laws of the State of Rhode Island.
2. Respondent admits to the jurisdiction of the Department and hereby agrees to remain under the jurisdiction of the Department.
3. Respondent has read this Consent Order and understands that it is a proposal of the Department and is subject to the final ratification by the Department. This Consent Order and the contents thereof are not binding on Respondent until final ratification by the Department.

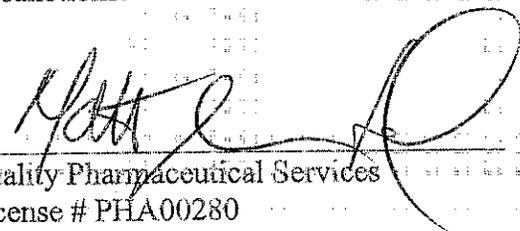
4. Respondent hereby acknowledges and waives:
- a) The right to appear personally or by counsel or both before the Department;
 - b) The right to produce witnesses and evidence in its behalf at a hearing;
 - c) The right to cross-examine witnesses;
 - d) The right to have subpoenas issued by the Department;
 - e) The right to further procedural steps except for those specifically contained herein;
 - f) Any and all rights of appeal of this Consent Order;
 - g) Any objection to the fact that this Consent Order will be presented to the Department for consideration and review;
 - h) Any objection to the fact that it will be necessary for the Department to become acquainted with all evidence pertaining to this matter in order to adequately review this Consent Order;
 - i) Any objection to the fact that the Department reviewing this Consent Order may be the same as the hearing committee presiding over this matter should it later be brought to an administrative hearing.
 - j) Any objection to the fact that potential bias against the Respondent may occur as a result of the presentation of this Consent Order to the Department.

5. This Consent Order shall become part of the public record of this proceeding once it is accepted by all parties and accepted by the Department.

6. Acceptance by the Respondent and approval by the Department of this Consent Order constitutes an admission of the facts contained herein.
7. Respondent agrees to a **Formal Reprimand** of its retail pharmacy license.
8. Respondent agrees to a one (1) year period of probation of its retail pharmacy license. The probationary term is to commence upon ratification of this Order by the Board and will remain in full effect pending any further order or action of the Department.
9. Respondent shall, in writing, request relief from probation in order to return to active unrestricted status upon completion of the one (1) year period of probation. Once Respondent's request is approved by the Department, Respondent may return to full and unrestricted status provided that it operates in conformity with all laws and regulations governing the practice of pharmacy in this State.
10. That should Respondent violate the terms of this Consent Order, Respondent shall be subject to further disciplinary sanctions.

Date

8/4/2011


Quality Pharmaceutical Services
License # PHA00280

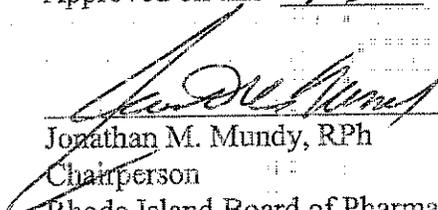
Approved on this

15

day of

September

2011


Jonathan M. Mundy, RPh
Chairperson

Rhode Island Board of Pharmacy