

Home Health Agency Care Outcomes¹

July 2008-June 2009

	Patients who get better at walking or moving around	Patients who get better at getting in and out of bed	Patients who have less pain when moving around ²	Patients whose bladder control improves	Patients who get better at bathing	Patients who get better at taking their medicines correctly (by mouth)	Patients who are short of breath less often	Patients who stay at home after an episode of home health care ends	Patients who had to be admitted to the hospital ³	Patients who need urgent, unplanned medical care ³	Patients whose wounds improved or healed after an operation ²
Assisted Daily Living, Inc	51% ♦♦	66% ♦♦♦	74% ♦♦♦	55% ♦♦	65% ♦♦	44% ♦♦	69% ♦♦♦	59% ♦	39% ♦	24% ♦♦	81% ♦♦
Bayada Nurses, Inc	51% ♦♦♦	63% ♦♦♦	64% ♦♦	47% ♦♦	61% ♦♦	39% ♦♦	60% ♦♦	50% ♦	44% ♦	24% ♦♦	87% ♦♦♦
Capitol Home Care Network, Inc	28% ♦	42% ♦	38% ♦	40% ♦♦	41% ♦	18% ♦	42% ♦	54% ♦	41% ♦	31% ♦	N/A
Cathleen Naughton, Inc	42% ♦♦	42% ♦	63% ♦♦	47% ♦♦	57% ♦	29% ♦	58% ♦♦	64% ♦	33% ♦	24% ♦♦	86% ♦♦
Concord Health Services, Inc	46% ♦♦	64% ♦♦♦	67% ♦♦	56% ♦♦♦	67% ♦♦	39% ♦	74% ♦♦♦	60% ♦	37% ♦	33% ♦	79% ♦♦
H&T Medicals, Inc	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Home & Hospice Care of RI	38% ♦♦	N/A	N/A	N/A	47% ♦	N/A	N/A	45% ♦	30% ♦♦	8% ♦♦♦	N/A
Home Care Advantage CHC, Inc	55% ♦♦♦	58% ♦♦	75% ♦♦♦	66% ♦♦♦	66% ♦♦	44% ♦♦	59% ♦♦	53% ♦	43% ♦	30% ♦	84% ♦♦
Interim Healthcare of RI	63% ♦♦♦	72% ♦♦♦	N/A	N/A	69% ♦♦	35% ♦♦	76% ♦♦♦	69% ♦♦	26% ♦♦	28% ♦♦	N/A
Life Care at Home of RI	51% ♦♦	64% ♦♦♦	77% ♦♦♦	64% ♦♦♦	68% ♦♦	49% ♦♦	76% ♦♦♦	76% ♦♦♦	20% ♦♦♦	24% ♦♦	90% ♦♦
Memorial Hospital Home Care	53% ♦♦♦	61% ♦♦♦	66% ♦♦	55% ♦♦♦	72% ♦♦♦	49% ♦♦♦	78% ♦♦♦	62% ♦	36% ♦	31% ♦	84% ♦♦♦
Roger Williams Home Care	44% ♦♦	58% ♦♦♦	67% ♦♦♦	59% ♦♦♦	58% ♦	42% ♦♦	68% ♦♦♦	68% ♦♦	28% ♦♦	19% ♦♦♦	79% ♦♦
Saranna Home Care, Inc	54% ♦♦♦	65% ♦♦♦	67% ♦♦	51% ♦♦	64% ♦♦	49% ♦♦	66% ♦♦	71% ♦♦	27% ♦♦	28% ♦	90% ♦♦
Tender Loving Care / Staff Builders Home Care Services	46% ♦♦	53% ♦♦	83% ♦♦♦	59% ♦♦♦	70% ♦♦♦	47% ♦♦♦	72% ♦♦♦	64% ♦	32% ♦	28% ♦	96% ♦♦♦
Vital Care of RI, Inc	35% ♦	60% ♦♦♦	62% ♦♦	60% ♦♦♦	60% ♦♦	36% ♦	59% ♦♦	66% ♦♦	30% ♦♦	28% ♦	75% ♦♦
VNA of Care New England	39% ♦	43% ♦	60% ♦	29% ♦	55% ♦	34% ♦	55% ♦	66% ♦♦	30% ♦♦	20% ♦♦♦	83% ♦♦♦
VNA of RI	57% ♦♦♦	55% ♦♦	69% ♦♦♦	67% ♦♦♦	71% ♦♦♦	55% ♦♦♦	68% ♦♦♦	82% ♦♦♦	16% ♦♦♦	10% ♦♦♦	86% ♦♦♦
VNS Home Health Services	50% ♦♦♦	60% ♦♦♦	77% ♦♦♦	54% ♦♦♦	74% ♦♦♦	49% ♦♦♦	76% ♦♦♦	69% ♦♦	28% ♦♦	26% ♦	75% ♦
VNS of Greater RI	47% ♦♦	47% ♦	65% ♦♦	57% ♦♦♦	66% ♦♦	58% ♦♦♦	75% ♦♦♦	64% ♦	32% ♦	17% ♦♦♦	87% ♦♦♦
VNS of Newport & Bristol Counties	45% ♦♦	54% ♦♦	62% ♦♦	48% ♦♦	63% ♦♦	45% ♦♦	69% ♦♦♦	68% ♦♦	28% ♦♦	16% ♦♦♦	78% ♦♦
State Average	47%	53%	67%	53%	64%	46%	68%	67%	30%	21%	82%
National Average	46%	54%	64%	47%	65%	43%	60%	67%	29%	22%	80%

¹ Diamonds are assigned based on a home health agency's rate compared to the national reference score.

² The reported score is the observed score (i.e., NOT risk-adjusted).

³ For 'Patients who had to be admitted to the hospital' and 'Patients who need urgent, unplanned medical care', lower percentages are more desirable.

♦♦♦ Agency's percentage is statistically above the national reference score (except for 'Acute Care Hospitalization' and 'Any Emergent Care Provided', where three diamonds means the agency's percentage is statistically below the national reference score)

♦♦ Agency's percentage is statistically the same as the national reference score

♦ Agency's percentage is statistically below the national reference score (except for 'Acute Care Hospitalization' and 'Any Emergent Care Provided', where one diamond means the agency's percentage is statistically above the national reference score)

N/A Too few cases to report on